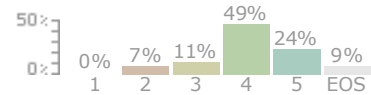
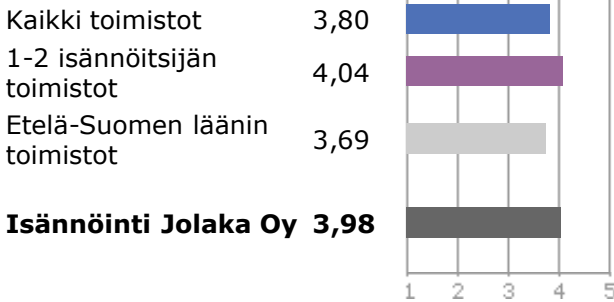


## Osio 4: Isännöitsijätoimiston arviointi

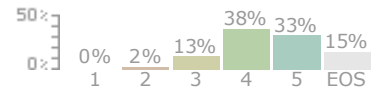
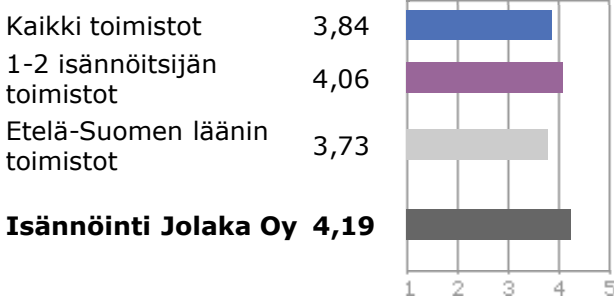
### 4.1 Millaisen arvosanan annat seuraaville isännöitsijätoimistoa kuvaaville tekijöille?

1=Heikko - 5=Erinomainen

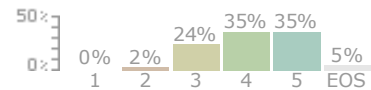
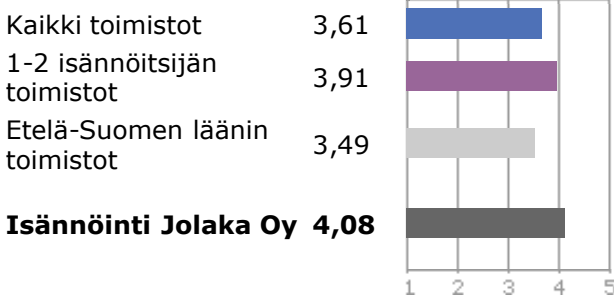
#### 4.1.1 Toimiston asiakaspalvelu



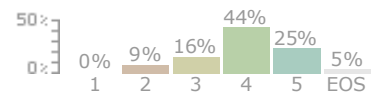
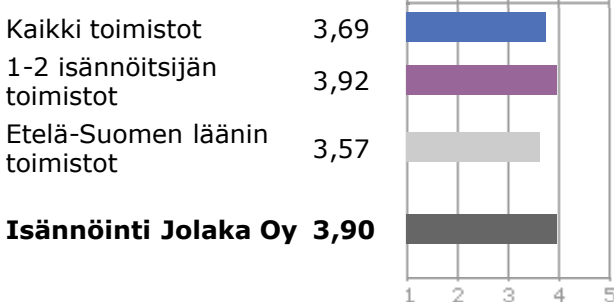
#### 4.1.2 Henkilöstön ammattitaito



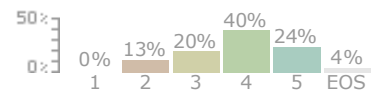
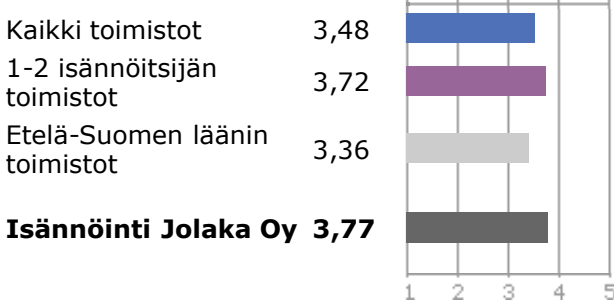
#### 4.1.3 Selvyys vastuullisista henkilöistä



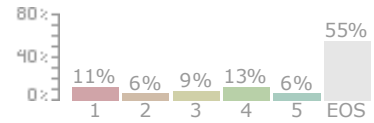
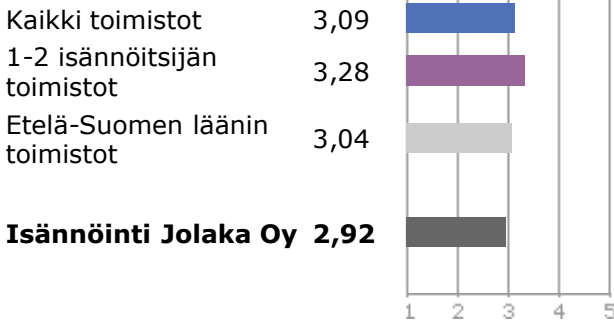
#### 4.1.4 Avunsaanti ongelmatilanteissa



#### 4.1.5 Tiedottaminen taloyhtiötä koskevista asioista



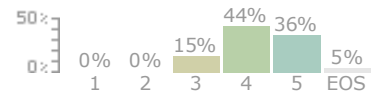
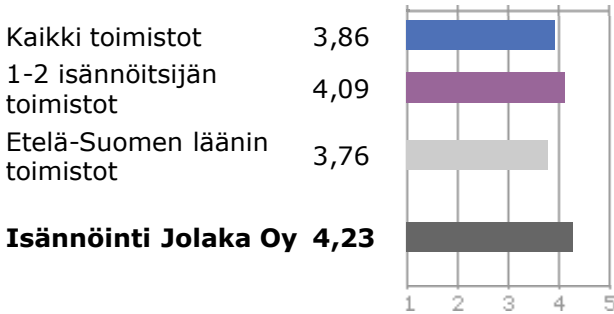
#### 4.1.6 Sähköisten tiedotuskanavien hyödyntäminen



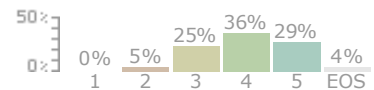
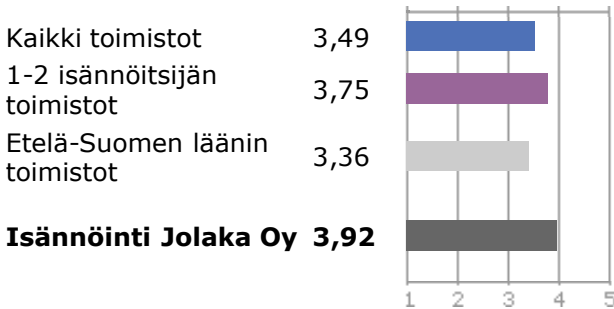
#### 4.2 Kuinka hyvin seuraavat adjektiivit kuvaavat isännöitsijätoimistoa?

1=Kuvaa huonosti - 5=Kuvaa hyvin

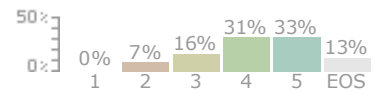
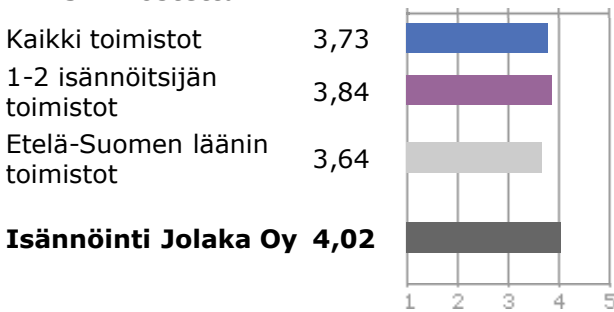
##### 4.2.1 Luotettava



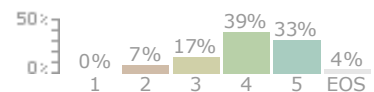
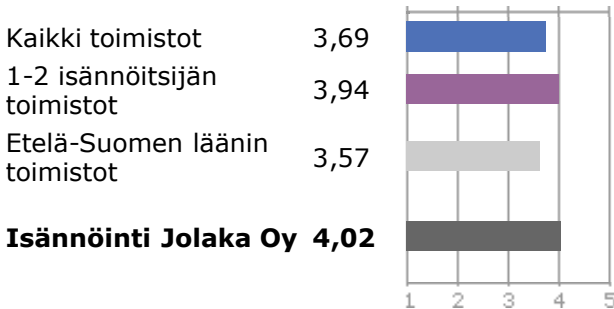
##### 4.2.2 Tehokas



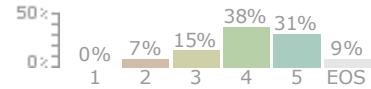
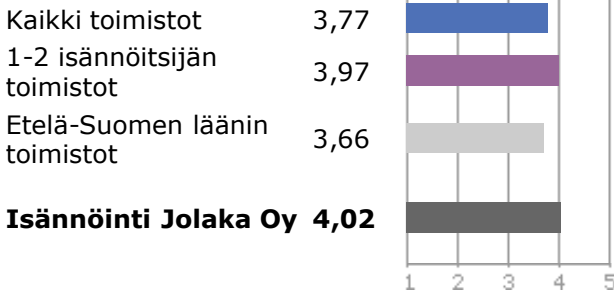
##### 4.2.3 Arvostettu



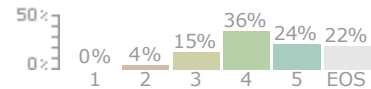
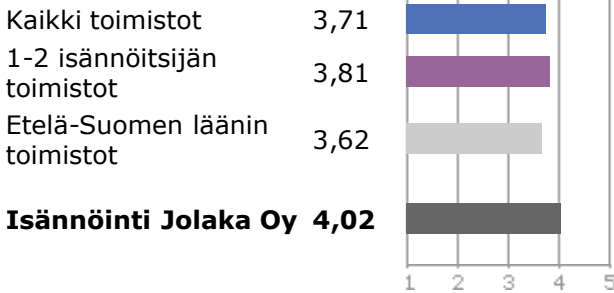
##### 4.2.4 Palveluhenkinen



#### 4.2.5 Nykyaikainen



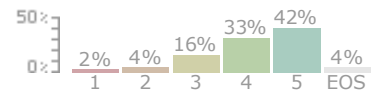
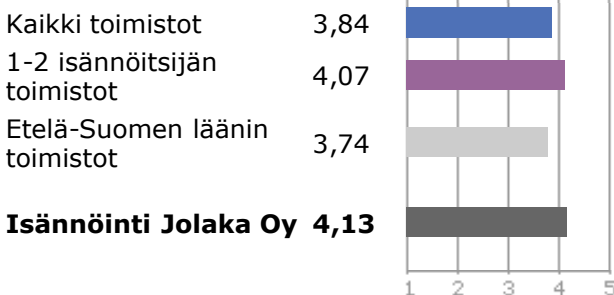
#### 4.2.6 Monipuolinen



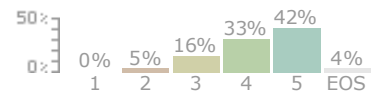
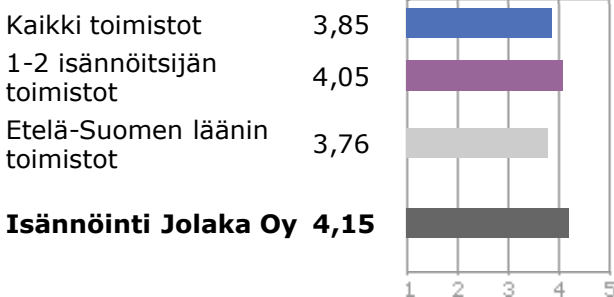
### 4.3 Mitä mieltä olet seuraavista isännöintipalveluihinne liittyvistä väittämistä?

1=Hyvin paljon eri mieltä - 5=Hyvin paljon samaa mieltä

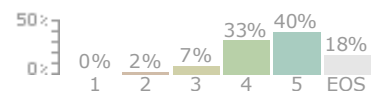
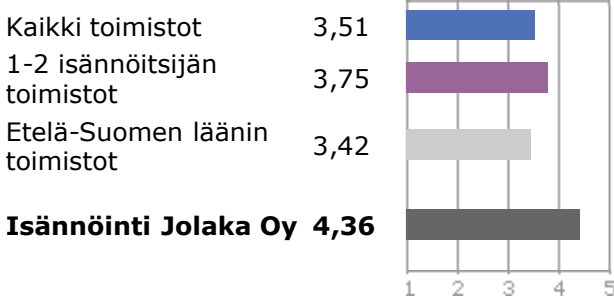
#### 4.3.1 Isännöintisopimus vastaa taloyhtiömme nykyisiä tarpeita



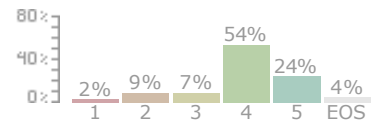
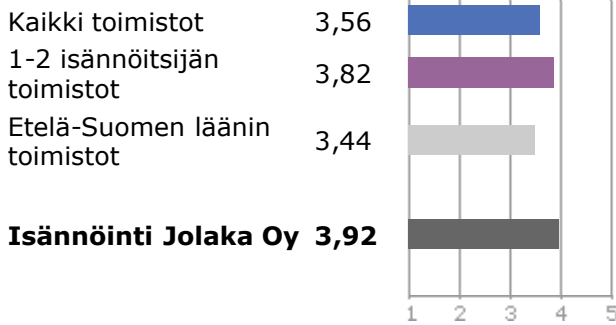
#### 4.3.2 Isännöitsijätoimisto tarjoaa riittävän määrän palveluita taloyhtiömme tarpeisiin



#### 4.3.3 Isännöitsijätoimiston palvelut ovat selkeästi hinnoiteltuja

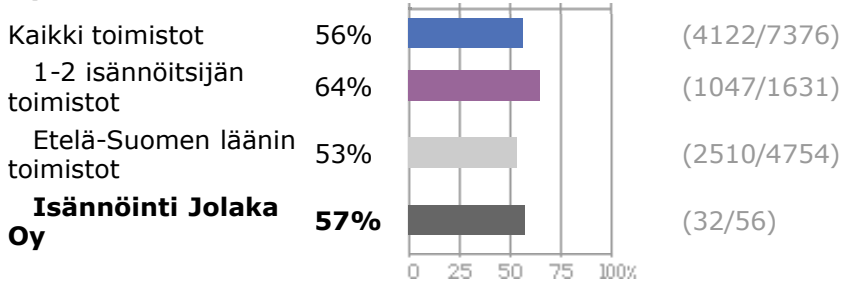


#### 4.3.4 Isännöitsijätoimisto edesauttaa taloyhtiömme pitkäjänteistä kehittämistä

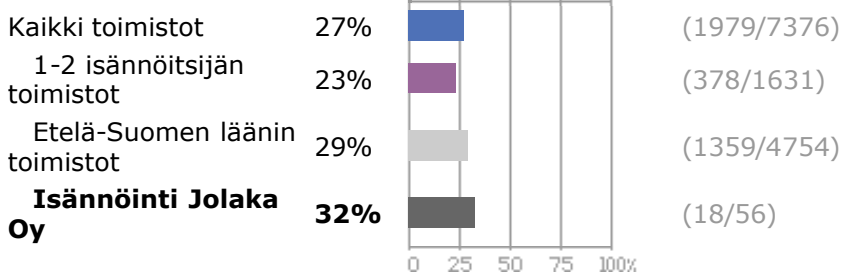


#### 4.4 Suositteletko isännöitsijätoimiston palveluja muille?

##### Kyllä



##### En osaa sanoa / Ei mielipidettä



##### En

